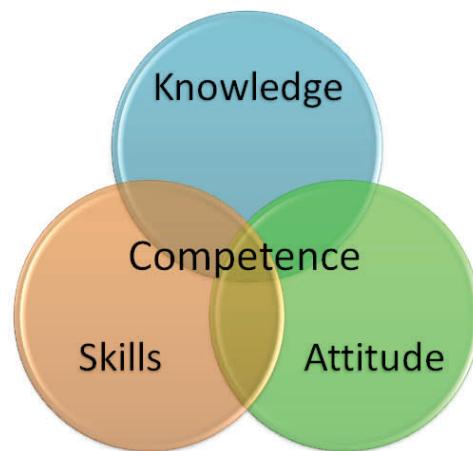


# Competence Assessment

## ISO9001 states:

The organization shall.....determine the necessary competence for personnel performing work.....provide training or take other actions to achieve the necessary competence.....  
(BS EN ISO9001:2008, S6.2.2)



## What is competence

Competence is a standardized requirement for an individual to properly perform a specific job.

It encompasses a combination of knowledge, skills and attitude utilized to improve performance.

More generally, competence is the state or quality of being adequately or well qualified and thus having the ability to perform a specific role.

## Competence requirement in the test laboratory or hazardous environment.

For all companies in today's pressurised work environment the requirement to be competent to carry out any task is essential and in the hazardous environment of the test laboratory competence is paramount.

## Competence assessment

As part of their training process Systems Services offer assessment of competence.

The assessment may take a number of forms (practical, classroom etc.) but will always be based upon a set of criterion agreed with the customer including pass/fail marks.

Successful completion of the assessment will result in the issue of a certificate whose wording will be carefully chosen and will, where required, be time limited.

For more information please contact [training@systems-services.com](mailto:training@systems-services.com) or call 01205 724242

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